

INSTALMENT PAYMENT AUTHORITY

Payments Monitored by:

nps payezy

NETWORK PAYMENT SOLUTIONS PTY LTD

PO Box 3544 Success 6964
Ph: (08) 9414 1384 Fax: (08) 9414 7969
E-mail: Cameron@payezy.com.au

NPS CLIENT NAME: RECOVER-E-SOLICITORS

CLIENT ID: AF29

NPS Client use only

Ref: Total Amount Due: \$ Staff Contact Name:

Customer/s details in full

I/we (Full Name/s)

Mr/Mrs/Ms/Miss

Company Name (if applicable)

Address of Customer/s

Postcode

Contact Phone No:

authorise and request Network Payment Solutions Pty Ltd (User ID number 124227), until further notice, to arrange for my/our account (as described in the schedule below) to be debited with any amounts which the debit user may debit or charge me/us through the direct debit system.

Amount to be Debited per instalment

As per monthly invoice

Direct Debit to commence on

15th of each month

Frequency (please Tick a box)

Monthly Fees checkbox

Monthly Fees

I/we authorise and request that this Direct Debit Request remain in force until cancelled, deferred or otherwise altered in accordance with this service agreement. I/we have read the service agreement overleaf and agree to its terms.

Customer Signature

Date of signing

Bank Account Deductions

The Schedule

Type of Account to be debited (e.g. Savings or Cheque)

Account in the name of (e.g. Mr Peter Smith)

Account held at: (Name and Address of Financial Institution - e.g. ANZ Bank - Hay St, Perth)

BSB Number [boxes]

Account Number [boxes]

Customer Signature

Date of signing

Note: Direct Debiting is not available on the full range of accounts. If in doubt please refer to your Financial Institution

OR

Credit Card Deductions

(Mail/Telephone, Credit Card Rules Applicable)

Please Debit my Credit Card

Bankcard checkbox

Bankcard

Master Card checkbox

Master Card

Visa Card checkbox

Visa Card

Name on Card

Card Number

Expiry Date

[Card Number boxes]

[Expiry Date boxes]

I/we authorise Network Payment Solutions Pty Ltd, until future notice to debit my/our credit card, the details of which are shown above, any amounts which Network Payment Solutions Pty Ltd may debit or charge me/us.

Customer Signature

Date of signing

DIRECT DEBIT REQUEST

SERVICE AGREEMENT

1. Network Payment Solutions Pty Ltd A B N 38 094 875 706 User ID No. 124227 ("Debit User") will initiate direct debit payment in the manner referred to in the Schedule.
2. Debit payments will be made when due. The Debit User will not issue individual confirmation of payments made.
3. The Debit User will give the customer at least 14 days' written notice if the Debit User proposes to vary details of this arrangement, including the amount and frequency of payments.
4. If the customer wishes to defer, suspend or alter any payment referred to in the Schedule, the customer must write to Network Payment Solutions Pty Ltd at PO Box 3544, Success 6964.
5. Any queries concerning disputed debit payments must be directed to the Debit User in the first instance, on Telephone No. (08) 9414 1384 or Facsimile No. (08) 9414 7969 during normal business hours. If you do not receive a satisfactory response from us to your dispute contact your financial institution who will respond to you with an answer to your claim within 7 business days. (For claims lodged within 12 months of the disputed drawing), or within 30 business days for claims lodged more than 12 months from the disputed drawing. You will receive a refund of the drawn amount in the event that we are unable to substantiate the drawing.
6. Direct debiting is not available on the full range of accounts at all financial institutions. If in doubt, the customer should check with their financial institution before completing the Direct Debit Request.
7. The customer should ensure that the account details given in the Schedule are correct by checking them against a recent statement from the financial institution at which the account is held.
8. It is the customer's responsibility to have sufficient cleared funds available in the account to be debited to enable debit payments to be made in accordance with this Direct Debit Request.
9. If a debit payment falls due on any day that is not a business day, the payment will be made on the next business day.
10. If a debit payment is returned unpaid, the customer will be charged a fee for each unpaid item and will be liable for any further costs incurred by the Debit User in recovering the outstanding amount. A re-debit will be effected within 14 days of the initial rejection.
11. Customers wishing to cancel the Direct Debit Request or to stop individual debit payments must give at least 7 days' written notice to the Debit User at the address referred to above.
12. Except to the extent that disclosure is necessary in order to process debit payments, investigate and resolve disputed transactions or is otherwise required by law, the Debit User will keep details of the customer's account and debit payments confidential.
13. This Service Agreement shall be governed by the laws of Western Australia.